



Olivia & Will's Fine Children's Furniture
PO Box 2610
Mission Viejo, CA 92690

Phone: (949) 528-6448
Fax: (866) 297-8285
www.oliviaandwill.com

Making Dreams Come True!

Customer Profile (Retail)

Shipping Address:

Name: _____
Street Address: _____
City: _____ State: _____ Zip Code: _____
Phone: _____ Fax: _____
E-mail: _____ (for shipping & tracking purposes only)

Billing Address (if different from above):

Name: _____
Street Address: _____
City: _____ State: _____ Zip Code: _____
Phone: _____ Fax: _____

Payment Terms:

We accept Visa, Master Card or checks. We will charge your credit card at the time of purchase. F.O.B is *Olivia & Will's Fine Children's Furniture* factory/warehouse. O & W reserves the right to repair or replace any damaged parts due to shipping. Please contact the O & W, Inc. with any questions or concerns. All canceled orders are subject to reimbursement of shipping costs if already occurred (even if included in purchase) and other fees charged by vendors to make the transaction to take place.

Payment by Visa/Master Card/American Express:

Name as Appears on Credit Card: _____
Card Billing Street Address: _____
City: _____ State: _____ Zip Code: _____
Credit Card #: _____
Expiration: _____ MC _____ Visa _____ AMEX _____ Digit Code: _____

Payment by Faxed Check:

Bank Name: _____
Bank Routing #: _____ Account #: _____
Bank Street Address: _____
City: _____ State: _____ Zip Code: _____
Phone: _____

Please fax a copy of a completed and signed check for purchases to (866) 297-8285. We realize that customers are busy and can sometimes forget to mail a check, and we also must wait 4 to 5 business days for checks to clear before shipping, so we request faxed copies of checks. This is important to ensure any terms, shipping and delivery times quoted are not affected as sales are not confirmed without payment. Sometimes faxed copies are not legible, so, the purpose of above information is to ensure we get the information correctly. Actual checks can be mailed to us or kept for your records. We also offer a 1% discount for doing this as encouragement over using credit cards.

I hereby certify that all goods purchased from *Olivia & Will's Fine Children's Furniture* are to be within the framework above.

Signature: _____ Date: _____
Print Name: _____

To request other payment arrangements please call us.
PLEASE FAX THIS COMPLETED FORM TO *Olivia & Will's Fine Children's Furniture* AT (866) 297-8285.